



RETURN CARGO PROCEDURE

A complete set of the original bill of lading must be collected from a CMA CGM office.

Letter of Undertaking signed and stamped by the actual shipper on his letterhead, certified by the Chamber of Commerce of the port of loading. The original of this undertaking must be sent by courier to the CMA CGM office together with a copy of the goods invoice and the cheque list.

In addition, the following waivers are required from the consignee, signed and stamped on the consignee's letterhead

- a. A "Letter of Renunciation" addressed to CMA CGM,
- b. Waiver in Turkish addressed to Customs.

Local costs, customs clearance costs, detentions, demurrage and storage until the ship's departure date, return freight will be charged to the party requesting the return.

After preparing the necessary documents to start the process, you should contact tur.service@cma-cgm.com.